

TERMS OF BUSINESS

www.firstworldwarhospital.co.uk

PAYMENT OPTIONS

Online payment by Paypal or credit/debit card. Customers in the UK may pay by cheque Richard Wilcocks, Meerkat Publications and Design, 18 Stanmore Road, Leeds LS4 2RU.

DESPATCH

UK: Goods will be posted 1st class within 24 hours of payment; or 10 days after receipt of cheque.

Overseas: Goods will be posted Airmail within 24 hours of payment

CANCELLATION

If you wish to cancel your order, you may do so at any time up to 14 days after receipt of the goods. Please let us know by email to wilcocks@ntlworld.com

RETURNS

Goods must be returned within 14 days from cancellation in their original condition for a refund, obtaining proof of posting. Please note it is not our policy to refund the postage of returned goods unless they are incorrect or faulty.

REFUNDS

Subject to receipt of the returned goods or proof of postage from the Post Office, a refund will be made within 14 days. A deduction may be made if the goods are not in their original condition.

Richard Wilcocks
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Leeds LS4 2RU, United Kingdom